



Cake Deposit, Payment, and Refund Policies:

Deposits:

Deposits are collected on orders over \$200, and large event orders where delivery and set up are included. The deposit for those orders is \$100, and terms regarding deposit refunds and policy are outlined in the Wedding/Event Cake Contract.

For orders under \$200, no deposit is required. Payment is due in full 3 days prior to pick-up or scheduled delivery. Payment is accepted in cash, check, or credit/debit card. Returned checks will result in a \$25 fee added to the check total.

Refund Policy:

Due to the tedious, handcrafted nature of our products, we are unable to provide refunds or exchange custom cakes, cookies, cupcakes, or cake pops. However, refunds can be given under two circumstances:

- 1. If we fail to deliver your cake on the date stated on your contract for your wedding or event, a full refund will be given. Our liability is limited to the contracted value of the cake.*
- 2. If upon pick up or delivery, the cake does not meet your expectations, you do not have to accept the cake, and we will give you a refund (minus 25% handling/cancellation fee). This refund will be given in the form of a check. Note: We will NOT negotiate a partial refund if you keep the cake.*